

We have a career opportunity for a **Service Manager** interested in a career in the water treatment industry. The ideal candidate will provide hands-on support for water analyses, repairs, upgrades, maintenance and installations for water treatment equipment. Your goal is to manage a team of service representatives, manage projects and oversee company client accounts while providing excellent customer service.

This position requires detailed communication with customers on products and services, as well as documenting all installations, inspections, maintenance, recommendations, repair work, etc. The key responsibility of this position is to maintain existing customer service contracts as well as looking for new opportunities to both sell and install new water conditioners, softeners, purifiers or any other various form of water treatment. Knowledge of water treatment processes and HVAC mechanical processes are strongly desired for this career opportunity.

This position will have a typical work schedule of Monday-Friday, with overtime and after-hours on-call responsibilities, which may occasionally include some weekends and/or holidays.

The qualifications this individual will have include:

- At least 5 years experience managing a team of 5 or more team members.
- Proven ability to multitask, effectively work on, manage and delegate tasks to several different projects simultaneously.
- Water treatment or mechanical experience with boilers, cooling towers, and closed loops required.
- Knowledge of different types of boilers, boiler chemistry and makeup testing parameters highly desired.
- At least 3 years directly related experience in installation, repair, troubleshooting and maintenance of industrial equipment.
- Knowledge of and electrical required.
- Proven track record of plumbing experience (copper sweating, PVC etc.)
- Background knowledge of water treatment processes and reverse osmosis basics highly desired. Knowledge of general chemistry, water chemistry and engineering principles preferred
- Repairing water conditioners, softeners & purifiers experience highly desired.
- Experience with reverse osmosis and deionization equipment strongly desired, but not necessary
- Industrial water treatment or water chemistry experience desired
- A valid driver's license and clean driving record is required
- Must be able to lift up to 75 pounds daily. Must be able to climb stairs, ladders and perform physical work as necessary to service accounts
- Excellent track record of proven customer service relationships and sales experience a plus
- Bachelor's degree in sciences or engineering or related technical certifications required

Aqua Clear Water Treatment Specialists offers vacation pay, retirement plan, and healthcare. Starting compensation for this position is \$60,000 annually with options for overtime and periodic performance-based bonuses.

Job Type: Full-time

About Aqua Clear Water Treatment Specialists, Inc.

Our Core Values

Aqua Clear strongly believes that strong morals are critical to our success. We strongly adhere to these values in our everyday working environment which in turn make us successful as a company and individuals. At Aqua Clear we also believe in creating a work-life environment with our employees where we have fun working to excel both personally and professionally while also providing the best possible service and products to our clients. We believe in open-mindedness to new innovative solutions to evolving problems in our industry and meeting the problems and challenges head on with unique, thought out solutions. Aqua Clear believes that there is always a solution to even the toughest adversities and situations using teamwork and determination. We take pride in presenting ourselves as the highest standard of professionalism to our customers. We are always internally loyal to each other at Aqua Clear and more importantly to our vendors and our customers. Above all, Aqua Clear strives to create uncompromising, win-win partnerships with our customers in providing the best possible service for our customers resulting in a strong professional relationship.

[www.watertreatmentspecialists.com](http://www.watertreatmentspecialists.com)